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Westinghouse produce quality home appliances that are built to last, all our appliances come with a manufacturer's warranty as standard to protect against manufacturing faults and defects that occur during this warranty period. See the terms and conditions for your manufacturer's warranty. The warranty statements are located below and are distributed with the appliance. Enquiry contact If you have any queries regarding these developments, please call Electrolux Home Products on 13 13 49. Electrolux Home Products fully assures all customers that our goods come with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. You are also entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. The benefits under Electrolux's warranty are in addition to other rights you have at law. Accessories and Spare Parts Built by experts — repaired by experts, nobody knows your appliance better than us. You can trust us to deliver the best possible quality of care, every day for both warranty and out of warranty service and repairs. That's our promise to you. Built by experts — repaired by experts, nobody knows your appliance better than us. You can trust us to deliver the best possible quality of care, every day for both warranty and out of warranty service and repairs. That's our promise to you. Book Online Repair Service Find a Service Center Manage Booking Our Customer Care team is available 7 days a week MON to FRI 8AM - 7PM AEDT SAT 9AM - 2PM AEDT SUN 10AM - 2PM AEDT Send us your comments or questions. We're always happy to help. Looking for a manual? Download your appliance user manual here. The warranty statements are located below and are distributed with the appliance. If you have any queries regarding these developments, please call Electrolux (NZ) Limited on 0800 436 245. Electrolux (NZ) Limited will at all times comply with its obligations pursuant to law including the Consumer Guarantees Act, the Sale of Goods Act and the Fair-Trading Act. Where appliances are purchased for commercial purposes the Consumer Guarantees Act does not apply. The benefits under Electrolux's warranty are in addition to other rights you have at law. Electrolux (NZ) Limited Last Updated: May 2019 Westinghouse produce quality Small Appliances and Kitchenware to bring style and convenience to your life. In the Kitchen, Bathroom, Laundry and everywhere in between. Most of our products come with a standard Twelve Month Manufactures Warranty. This protects against manufacturing faults and defects that may occur during this warranty period. Happy to Help with any Warranty Issues Life gets busy. What with Work, School, Kids, Holidays, Bills etc. At Westinghouse Small Appliances we look for the best products to help you with the everyday. To help you keep track of these purchases why not register your purchase with us and we will keep track of your warranties for you. What's more with your purchase details on hand we will be able to assist you quicker with after sales service, spare parts queries and should the need arise any warranty issues. Warranty Questions Please visit or contact your place of purchase or contact us on 1300 883 109 for further assistance Our Customer Service help line is open Monday - Friday 10am to 6pm AEST. Please check you user manuals for details of the error code, or contact us on 1300 883 109 and we will be happy to assist. Please contact us on 1300 883 109 for any spare parts queries and we will be happy to assist. Simply search for your model on this site and a copy of the user manual is stored here. Model numbers can be found on the product sticker of your appliances, usually found on the base or the back of the appliance. Please check you user manual for any tips or guides that may get your appliance working again. If this does not help please take your Small Appliance back to the place of purchase or contact the store where the item was purchased. Or contact our helpful customer service team on 1300 883 109. Westinghouse produce quality home appliances that are built to last, all our appliances come with a manufacturer's warranty as standard to protect against manufacturing faults and defects that occur during this warranty period. See the terms and conditions for your manufacturer's warranty. The warranty statements are located below and are distributed with the appliance. Enquiry contact If you have any queries regarding these developments, please call Electrolux Home Products on 13 13 49. Electrolux Home Products fully assures all customers that our goods come with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. You are also entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. The benefits under Electrolux's warranty are in addition to other rights you have at law. Accessories and Spare Parts Built by experts — repaired by experts, nobody knows your appliance better than us. You can trust us to deliver the best possible quality of care, every day for both warranty and out of warranty service and repairs. That's our promise to you. Built by experts — repaired by experts, nobody knows your appliance better than us. You can trust us to deliver the best possible quality of care, every day for both warranty and out of warranty service and repairs. That's our promise to you. Book Online Repair Service Find a Service Center Manage Booking Our Customer Care team is available 7 days a week MON to FRI 8AM - 7PM AEST SAT 9AM - 2PM AEST SUN 10AM - 2PM AEST Contact Westinghouse 24/7. Send us your comments or questions. We're always happy to help. Looking for a manual? Download your appliance user manual here. Westinghouse is known for a variety of home products and appliances. The company's branding appears on everything from cooktops and HVAC units to knife sets and TVs. Some Westinghouse offerings and policies are regionally dependent, which can make it challenging to determine the extent of warranty coverage on any given appliance. With a Westinghouse warranty from Liberty Home Guard, you don't have to scramble to find the appliance or home system coverage available in your area. Our Westinghouse warranty provides the same coverage for your appliances and systems across all 50 states. Westinghouse Manufacturer's Warranty Service Like most home appliance manufacturers, Westinghouse backs its products with limited warranty coverage. The general terms of coverage are standard for the industry. Westinghouse may cover the costs of parts and labor if an appliance needs to be repaired due to faulty components or poor workmanship. The typical exclusions apply. Westinghouse will not usually cover cosmetic damage, wear and tear, or misuse. The warranty is also likely to be void if you disassemble the appliance or attempt to repair it yourself. The length of the manufacturer's warranty is dependent on the appliance in question and your location. Often, simpler and less expensive appliances have a shorter warranty. Westinghouse LCD and LED TVs and monitors, for example, have only one year of warranty coverage. More complex and expensive appliances are likely to have longer-lasting warranties, though coverage for individual components may vary. In North America, Westinghouse HVAC units have five years of coverage for all parts, except compressors, which are warrantied for seven years. How to Manage Westinghouse Appliance Repairs Your Westinghouse product should have come with a warranty card that describes the coverage terms and conditions. If you've misplaced that card, you may be able to find pertinent information on Westinghouse's website. When in doubt, call the company's customer service line. If your product fails while still under warranty, submit a claim to Westinghouse along with proof of purchase. The company must verify when you bought the product to confirm that its warranty coverage is still valid. If the manufacturer's warranty on your Westinghouse product has expired, a Westinghouse warranty from Liberty Home Guard can give you the confidence of knowing you have an alternative means of repair. Our Westinghouse warranty coverage requires a modest monthly premium, but you'll be protected from repair costs - even if your appliance fails because of wear and tear. Westinghouse Warranty Options We offer three main coverage plans for our Westinghouse warranty: System Guard, Appliance Guard, and Total Home Guard. With the most optional add-ons in the home warranty business, you can customize your Westinghouse warranty for the specific appliances and systems in your home. What Is Covered Under a Westinghouse Warranty? A Westinghouse warranty from Liberty Home Guard allows you to bundle coverage of your Westinghouse appliances and systems with all the other appliances in your home. Here are the appliances that are covered under the Appliance Guard plan: Washers Dryers Garbage disposals Ceiling and exhaust fans Built-in microwave ovens Dishwashers Refrigerators Ranges/ovens/cooktops Garage door openers This optimal home appliance warranty can help reduce the stress and expense of having to make unanticipated repairs. Here are the home systems that the Systems Guard plan covers: Air conditioning Heating Ductwork Plumbing Electrical Water heaters The Total Home Guard plan combines the Appliance and Systems Guard plans to give your home complete Westinghouse warranty coverage. What Is Not Covered by a Westinghouse Warranty? Liberty Home Guard is one of the top-rated home warranty providers by customers and the media when it comes to pricing and plans. That said, our Westinghouse warranty does have certain exclusions. Your warranty won't cover the repairs or replacement of appliances or home systems that fail because of misuse or abuse. It also won't pay for damage to home systems or appliances arising as a result of natural disasters. How to File a Claim With Westinghouse If a home system or an appliance breaks down on you, filing a claim couldn't be easier, thanks to your Westinghouse warranty. Simply contact Liberty Home Guard through your online customer portal, by phone or text, or by email, and we'll take it from there. A customer support team member will schedule an appointment for a professional contractor to come out to your home. After paying a small service fee, here's how the process will unfold: The contractor arrives at your home within 48 hours The contractor evaluates the problem appliance or system. The contractor confirms that the repair is under warranty The contractor fixes the appliance or system If repairs aren't possible, the contractor orders a replacement The contractor bills Liberty Home Guard You'll get your appliance or system back up and running in short order with minimal hassle, expense, or disruption to your daily activities. How to Get a Quote for a Westinghouse Extended Warranty Getting a quote for a Westinghouse warranty from Liberty Home Guard is as easy as a phone call. Contact the Liberty Home Guard team at (833)-547-6866. Alternatively, use our website for free information on the costs and terms of a policy that can protect virtually any appliance or system in your home. With a bundled plan, you can protect even more of your belongings and save money in the process. Hello, We bought our refrigerator just 2 years ago and the fridge broke and the warranty expired last month so we will need to pay out of pocket for all repairs. The fridge is completely dead, the lights turn on but it's otherwise not functioning. The initial callout fee for just diagnosis is already going to cost over \$100! I am upset that a \$2,000 purchase is only expected to last 2 years and the moment the 2 years expires it's no longer the manufacturer's problem! Is there anything we can do to try and get them to cover the repairs? UPDATE: I just called fair trading and the lady confirmed that a \$2000 fridge should last longer than 2 years. I asked her how long is it expected to last according to consumer law and she replied that there was no set amount of time but rather it should last for "a reasonable amount time depending on the item and the purchase price". I strongly assume that this means they would decide on a case-by-case basis. She also advised me to call for the manager of Good Guys directly and speak with him/her and ask them to honor the statutory warranty as outlined by Australian consumer law. She then said that if they refused then I should send them an email to formalise a complaint and CC fair trading. I simply called good guys and the manager was nice enough and told me that while the warranty had expired he could try and escalate the issue with westinghouse as a statutory warranty claim (without me having to mention fair trading). He has promised to call me within the next couple of days of a resolution but I will call him if I do not hear back from him by 2pm Wednesday. Looks like it's all going well! I will update this again when I get a reply, thanks guys! FINAL UPDATE: Sorry I didn't post back on Wednesday! All that really happened was the appointment was scheduled for the tech to come out today which just happened and he fixed everything! Turns out there was some sort of electronic/circuit board failure, the tech took his iPad to the fridge and immediately found the problem, got a new board out of the van and swapped them out. Whole process (including diagnostic time) took less than 10 minutes! I was charged exactly \$0 and now I have a working fridge! Thanks again for the advice guys! Find Additional Information See what is covered in your appliance warranty and make sure you're covered. Learn how to make the most of your appliance with our series of how-to videos. See what is covered in your appliance warranty and make sure you're covered.