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When cleaning your Bissell Crosswave, it is important to use only cleaners specifically designed for use with the machine. Bissell recommends using the BISSELL Multi-Surface Floor Cleaning Formula that is formulated for use with your Crosswave. This formula contains a low foam formula that won't clog the internal parts of the machine. It is designed to clean sealed hard floors including tile, laminate, vinyl, ceramic, sealed hardwood, and even marble!. When using this formula be sure to fully dilute it; mix one part water to one part cleaning formula. To use the cleaning formula, fill the tank to the 32oz fill line with warm tap water and add 1/4 cup of the Multi-Surface Floor Cleaner. You can also use a 20:1 concentrated formula, but be sure to check with a Bissell representative to make sure it won't harm the Crosswave or damage any of your floor surfaces. You should also avoid using ammonia, bleach, abrasives, wax, solvents, vinegar or any other acidic or alkaline based cleaner. It's also important to regularly clean and maintain your Crosswave to keep it running in top performance. To clean, use a damp cloth and warm, soapy water to wipe down any visible dirt or residue on the machine. Make sure your cloth is free of lint as any lint particles can clog the internal parts of the machine. Finally, use a dry cloth on the machine to dry off any moisture. Read your Bissell Crosswave manual to make sure you're following all the recommended maintenance procedures. What can I use instead of Bissell cleaning formula? If you are looking for an alternative to Bissell cleaning formula, there are several options. You can either make your own cleaning solution using ingredients you have in your home, or purchase a pre-made alternative from a hardware or grocery store. If you choose to make your own solution at home, some of the ingredients you could buy are vinegar, baking soda, Epsom salt, lemon juice, and natural soap. You can combine these ingredients in different ratios to create an effective cleaning solution for your home. If you'd rather purchase a solution from the store, you may want to look for products that are specifically designed to fight grease, dust, and other common messes. Windex, Pine Sol, and Ajax are all popular products that many people use in their homes. It might be beneficial to read reviews of each product to determine which one would work best for your needs. Can you use other cleaners in Bissell? Yes, you can use other cleaners in Bissell machines. Most people prefer Bissell's own brand of Formula, but you can also use cleaning solutions like Pine-Sol, Mr. Clean, or Bissell's Oxy-Steam. Just make sure to dilute the cleaner or follow the instructions on the bottle to ensure it won't damage the machine. Additionally, many household items like vinegar, baking soda, or rubbing alcohol can be used as effective cleaning agents in Bissell machines. Why does my Bissell CrossWave leaving streaks? There can be several reasons why your Bissell CrossWave may be leaving streaks on your floor surfaces. It could be due to not vacuuming the surface before cleaning, not rinsing and changing the water after each area, using too much cleaning solution or using a different solution than what is recommended. It is also possible the brush or other components of the CrossWave are worn, too dirty or clogged with hair or other debris, or the brush is spinning too fast. To prevent streaks, first make sure you are using the proper amount of cleaner with clean cold water as described in the instructions. Vacuum the surface before using the CrossWave, and make sure to rinse the tank after each area you clean, not just when you are finished. Also, check the brush and other components of the CrossWave for dirt, debris and wear and replace them if needed. Finally, adjust the brush speed to the recommended setting to ensure the best results. Can you use Pine Sol as carpet cleaner? No, it is not recommended to use Pine Sol as a carpet cleaner. While the product is effective for cleaning surfaces such as countertops, sinks, and tile floors, it is not designed to be used on fabrics or carpets. It is so strong a cleaner that it could easily damage or discolor the fibers in carpets or rugs, leaving you with less than desirable results. If you want to clean your carpets, it's best to use a product specifically designed for that purpose or hire a professional carpet cleaner. What is the homemade floor cleaner? Homemade floor cleaner can be a great, cost-effective alternative to traditional store-bought cleaners. Many homemade surface cleaners are not only simple to make but also much gentler on your skin, as many store-bought cleaners contain harsh chemicals. Depending on the type of flooring, you can use different homemade cleaners tailored to your surface. For tile, stone or linoleum floors, you can make a simple, natural floor cleaner with just 6 ingredients: hot water, white vinegar, liquid dish soap, baking soda, lemon juice, and tea tree oil. Start with a half gallon of hot water, and add 1/4 cup of vinegar, 1 teaspoon of liquid dish soap, a sprinkle of baking soda and 2 teaspoons of lemon juice. Give it a stir and add a few drops of tea tree oil for its antibacterial properties. Mop with this cleaner, and the floor should dry streaked-free. For wood floors, you should avoid using a traditional cleaner. Instead, create a cleaner with mild natural ingredients. Start with a gallon of warm water and add 1/4 cup of white vinegar, 1 teaspoon of liquid dish soap and 1 teaspoon of almond oil. Mop with this solution, rinse with a damp cloth and use a dry cloth to wipe the floor dry. For laminate, use a soft-bristle mop and a solution of equal parts vinegar and warm water. Mop the entire floor and rinse with a damp cloth. These are just a few of the homemade floor cleaners you can make. With these simple recipes and the proper ingredients, you can make a DIY cleaner and take advantage of natural, earth-friendly cleaning methods. Can you use a spin mop with Bona? Yes, you can use a spin mop with Bona. Bona offers a wide range of cleaning products that can be used with a spin mop. For example, they offer a Wood Floor Cleaner that can be used with a spin mop to help make wood floors look like new. It's also effective against dirt and grime, and it won't strip away the protective finish. Bona also offers a Hard Surface Floor Cleaner that can be used with a spin mop for cleaning stone, sealed tile, laminate, and linoleum. It's safe for use on sealed floors and is designed to remove stubborn dirt and grime. Both the Wood Floor Cleaner and the Hard Surface Floor Cleaner are designed to be used with your spin mop, allowing you to easily clean your floors. Can I use dish soap in my Bissell carpet cleaner? No, you cannot use dish soap in your Bissell carpet cleaner. Dish soap is typically made from a surfactant-based cleaning formula, which is generally too strong for use in carpet cleaners. If used, the excess suds could damage the carpet fibers resulting in discoloration and damaging of the carpet over time. Furthermore, when using your Bissell carpet cleaner, you should only use cleaning products that are specifically designed for use in carpet cleaners. Many Bissell cleaning products are designed to be used in their carpet cleaners and are formulated to provide a deep clean without damaging your carpet. Do you have to use Bissell solution in CrossWave? No, you do not have to use Bissell solution in CrossWave. Although the CrossWave comes with a multi-surface Bissell cleaning solution designed specifically for use in the device to effectively clean a variety of surfaces, including carpet and hard floors, you can also use a generic multi-surface cleaning solution designed to be used with a traditional steam mop. Additionally, you can also apply other cleaning solutions, such as an all-purpose cleaner, directly to the cleaning pad attached to the CrossWave before you start cleaning, although use of such solutions may void the machine's warranty. You should always read the instructions that come with your particular CrossWave model for the recommended cleaning solutions. PowerSteamer™ Extended Reach Handheld Hard Surface Steam CleanerModel No. 2994WNamePowerSteamer™ Extended Reach Handheld Hard Surface Steam CleanerSurface TypeAppliances, Counter TopsClean Tank Capacity6.6 ozMulti Use ToolsFlat Scraper Tool, Angle Concentrator ToolFind out how to set up, use and maintain this product. Download the manual for an overview of the functions.Keep your vacuum running with original BISSELL® parts & suppliesShop now Models 1690 and 1695 n Assembly n Operation n Safety n Storage SmartCleanTM System n Multi-motor system for more cleaning power n SmartMixTM automatically adjusts formula to specific cleaning need n Floating brush suspension adjusts to all floor surfaces nOn-board tools for above floor cleaningUser's GuideWe're glad you purchased a BISSELLP O W E R S T E A M E R™ Upright Deep Cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning… Safety Instructions Product view Assembly Operations / Special Tools PowerSteamer® USER'S GUIDE 1692 POWERSTEAMER®CLEARVIEW® 1693 POWERSTEAMER® 1694 POWERSTEAMER®DELUXE 3 4 5 6-12 Routine Maintenance13-16 Troubleshooting17-18 Warranty 20 Replacement Parts19 Consumer Services 18 Safety Instructions Product view Assembly Operations / Special Tools QuickSteamer ™ USER'S GUIDE 1950 SERIES 3 4 5 6-8 Routine Maintenance9 Troubleshooting10 Warranty 12 Replacement Parts11 Consumer Services 10 Including your model number in your email assists our agents in helping you faster. Not sure where to look? On machines it's on a white label like this. It's usually on the lower back or bottom of the machine (for Lift-Off® models, remove the Lift-Off pod to find label) or behind the cleaning tanks. On cleaning formulas the model number is actually called an item number. Look for it on the back of the bottle or can, near the bottom. 15 16 Warranty ug310-5907_1692-1694_205.indd 1 ug310-5907_1692-1694_205.indd 1 PowerSteamer U S E R ' S G U I D E 1692/1693/1694 PowerSteamer 8805/8806 PowerSteamer 3 Safety Instructions 4 Product View 5 Assembly Instructions 5-11 Operations / Special Tools 11 Maintenance 13-14 Troubleshooting 14 Consumer Services Replacement Parts ® ® Series ® Series 4/18/05 9:19:48 AM 4/18/05 9:19:48 AM Bissell 2685A Power Steamer Heavy Duty 3-in-1 Steam Mop and Handheld Steamer - Use Manual - Use Guide PDF. Documents: Go to download! User Manual Owner's manual - (English) Specification Spec Sheet (web) - (English) User Guide for Steam Mop 1 SmartSet Steam Control 2 Easy Fill Water Tank 3 Handheld Pod Release Button 4 Power Cord with Wrap Strap 5 Extension Wand 6 Handheld Pod 7 Steam Trigger 8 Wall Mount Storage Clip Area 9 Extension Wand Release Pedal 10 Mop Pad Foot 11 Wall Mount 12 Tool Box NOTE: Tool Box stores Black Bristle Brush, Angle Concentrator Tool, Grout Tool, and Flat Scraper Tool. Assembly WARNING Do not plug in your PowerSteamer® Heavy Duty Steam Mop until you are familiar with all instructions and operating procedures. Your BISSELL® PowerSteamer® Heavy Duty Steam Mop assembles quickly and easily . It is packaged with the following items: Handheld Pod Extension Wand Mop Pad Foot Attach the Extension Wand to the Mop Pad Foot by snapping it into place Then, insert the Handheld Pod to the Extension Wand until it clicks into place . Attach the Tool Box to the Handheld Pod by aligning the clip on the back side of the Tool Box to the opening on the bottom of the Handheld Pod and slide down into place Wrap the cord around the palm of your hand into a circle . Then, place the wrap strap around the cord and back onto itself to secure NOTE: For instructions on attaching the Wall Mount and Storage, refer to page 12 Filling Your Water Tank The Clean Water Tank is located on the top of the Handheld Pod. Pull the water tank cap straight up to open. Use Water Cup provided and fill with distilled or demineralized water (recommended in place of tap water). Close the water tank cap after filling. A few notes about filling the Easy Fill Water Tank: The tank's capacity is 350 mL (12 oz). Do not use chemicals in the Easy Fill Water Tank of your PowerSteamer® Heavy Duty Steam Mop. Other solutions may harm the machine and void the warranty. NOTE: Use of distilled water or demineralized water is recommended to prolong the life of your steam mop. To add a fresh scent as you clean, try BISSELL® demineralized waters in various scents like Citrus, Eucalyptus Mint and Spring Breeze. Attaching Microfiber Mop Pads Your PowerSteamer® Heavy Duty Steam Mop comes with two Scrubby Mop Pads to clean sealed hard floor surfaces. To attach mop pad, wrap pad around the bottom of the foot, making sure the gray stitching is located on the front of the foot and the quick grip release tab is located on the back. Using SmartSet Steam Control Plug machine into a properly grounded outlet. When the unit is plugged in the STEAM READY light will start to blink. After 30 seconds, the STEAM READY light will turn to a solid light. This means the steam mop is heated and ready to use. Now, select a desired steam level based on your cleaning needs. Push the HI STEAM button once to turn ON. Use HI STEAM when cleaning durable surfaces, tough stains and stuck-on or sticky messes. Push the LOW STEAM button once to turn ON. Use LOW STEAM for cleaning more delicate surfaces and lighter, everyday messes. To turn steam OFF, press the PAUSE button once. NOTE: You must wait until the STEAM READY light is a solid color before selecting your desired steam level. Upon the first use of your steam mop or first use after refilling the Easy Fill Water Tank, the pump may make a "knocking" sound. This is normal and will diminish after a few seconds. Cleaning Hard Floors NOTE: Before you clean, thoroughly sweep or vacuum floor prior to cleaning with the PowerSteamer® Heavy Duty Steam Mop. Your steam mop is designed to clean hard flooring such as ceramic tile, laminate, marble, stone, and sealed hardwood floors. Use of your steam mop on waxed or some unwaxed floors may result in a diminished glossiness. The steam mop is not for use on sealed floors. For best results, test in an inconspicuous area and check the care instructions from your flooring manufacturer. Plug machine into a properly grounded outlet. Make sure the STEAM READY light is solid before selecting the appropriate steam level based on your hard floor cleaning needs. Step on the side of the foot to recline the body of the machine to begin cleaning. NOTE: Your Steam Mop may have already come assembled with a mop pad on the foot. If not, refer to instructions on page 6 in the "Attaching Microfiber Mop Pads" section to learn how to attach the mop pad. Push the Steam Trigger underneath the handle of the Handheld Pod to release steam. To easily maneuver and clean tight spaces, take advantage of the swivel steering. For best results to sanitize an area of your floor, use the microfiber mop pads and slowly and evenly move your steam mop back and forth at least three times over the area using continuous steam. Remove the pad after use and wash. When finished cleaning, turn OFF the machine by pressing the PAUSE button and unplugging the unit. Cleaning with Accessories Before changing from mopping to the handheld feature or disconnecting a tool from the Handheld Pod or Extension Wand, make sure steam is no longer coming from the nozzle by releasing the trigger and pressing the PAUSE button. Choose Your Desired Tool *Test in a small, hidden area before use to ensure the surface will not damage with heavy duty scrubbing. If surface is not durable enough, do not use. Cleaning with the Extension Wand To clean using the Extension Wand, step down on the pedal located on the back of the steam mop and lift up to release the wand. Cleaning Without Tools: Be sure the desired steam setting is selected, then push the trigger under the handle of the Handheld Pod to release steam. Cleaning With Tools: Attach desired tool to the end of the Extension Wand to clean above floor surfaces and hard-to-reach areas such as ceilings, showers, baseboards, and sliding door tracks. NOTE: Do not step on the back pedal to recline the unit. When removing the Extension Wand from the foot, lift away from your body as the bottom of the wand may release steam. Cleaning as a Handheld Steamer To convert the steam mop into a handheld steamer, push the release button on the top of the Extension Wand and lift up to detach the Handheld Pod from the Extension Wand. Cleaning Without Tools: Push the trigger located under the handle of the Handheld Pod to release steam from the end of the Handheld Pod. Cleaning With Tools: Make sure steam is no longer coming from the nozzle by releasing the trigger and pressing the pause button. Then connect the desired tool. Removing Tools When finished cleaning, turn OFF the machine by pressing the PAUSE button and unplugging the unit. Wait for the steam to stop, then remove tools from the Extension Wand and/or Handheld Pod before reassembling your machine. CAUTION: Let steam cool down before removing tools. The end of the Extension Wand or Handheld Pod will be hot. Cleaning Your Steam Mop WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting. Turn machine OFF head. and unplug from the grounded outlet. Carefully remove mop pad using the quick grip release tab from the mop Turn machine OFF head. NOTE: Mop pad and lower assembly may be hot. Mop pads can be machine washed in warm water. Use only nonbleach liquid detergents. Do not use fabric softeners or bleach. For best results, air dry. Wrap the cord around the palm of your hand into a circle. Then, place the wrap strap around the cord and back onto itself to secure. Store in a protected, dry area on the secured wall mount. Store with dry pads as wet mop pads may harbor mold and other delicate hard floors. NOTE: Unit does not stand up on its own. If you are not using the Wall Mount, make sure your steam mop is stored in a safe place, in the upright position against a firm surface to prevent from falling over. Setting Up the Wall Mount WARNING To reduce the risk of fi re, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting. A Phillips-head Screwdriver is needed to install the Wall Mount . If installing onto drywall, use plastic anchors with provided screws . Place the Wall Mount against the wall in the area where you would like to store your machine Place each screw through the two holes in the wall mount . Use a screwdriver or drill to attach to the wall Find the clip on the back of the Tool Box and hook it into the right side of the Wall Mount Using the Wall Mount Storage WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting. Your BISSELL® PowerSteamer® Heavy Duty Steam Mop can be stored in 2 different ways using the Wall Mount. OPTION 1: Find the opening on the back of the Handheld Pod and hook it onto the top lip of the Wall Mount. Bend the Mop Pad Foot downward in a slanted position. Hang the power cord and Tool Bag on the left-side hook. OPTION 2: Detach the Extension Wand from Handheld Pod. Clip the Handheld Pod into the holder. Bend the Mop Pad Foot downward in a slanted position. Find the opening on the back of the Handheld Pod and hook it onto the top lip of the Wall Mount. Hang the power cord and Tool Bag on the leftside hook. Troubleshooting WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting. Problem Possible causes Remedies Reduced steam OR no steam Easy Fill Water Tank empty Refill tank. Steam level not selected. Select steam level by pushing steam level button. Wand not installed properly. Push the wand all the way into the Handheld Pod until you hear a click Foot not installed properly. Insert the Extension Wand into foot until you hear a click. PAUSE button is pressed. Once STEAM READY light is solid, select desired steam level (HI or LO) then push the trigger under the handle of the Handheld Pod to release steam. StreakingSee other models: 92N0N 20336 2033M 29861 2831 Dirty mop pad. Remove and wash pad per instructions. Use on waxed or oiled floor. If you have used floor polishes or wax on your floors, steam products may decrease glossiness. Refer to the wax or polish manufacturer. If you don't wax or polish your floors, check the floorcare instructions from your flooring manufacturer. Leaking Mop pad is too wet. Remove and replace with dry mop pad and intermittently press the steam trigger for less steam. Steam level is too high. Lower the steam level. Crack in unit or Easy Fill Water Tank. Check to see if there are any cracks on the unit or tank and check to make sure the rubber gasket on the tank is still attached and seated properly in the unit. Knocking noise First use or Easy Fill Water Tank is empty. Fill tank and knocking will diminish after a few seconds. Metal tube cannot reach water. Shake the pod to let the tube reach the water level. Page 2 USER'S GUIDE7700 SERIES3Safety InstructionsProduct ViewAssemblySpecial FeaturesOperationMaintenance and CareTroubleshootingConsumer Services4-567-88-1414-151617Replacement Parts18-19Warranty20Big Green Complete™ug120-4085_7700_908.indd 1 10/14/08 1:17:15 PM Loading page 2... Loading page 3... Loading page 4... Loading page 5... Loading page 6... Loading page 7... Loading page 8... Loading page 9... Loading page 10... Loading page 11... Loading page 12... Loading page 13... Loading page 14... Loading page 15... Loading page 16... Loading page 17... Loading page 18... Loading page 19... Loading page 20... Page 3