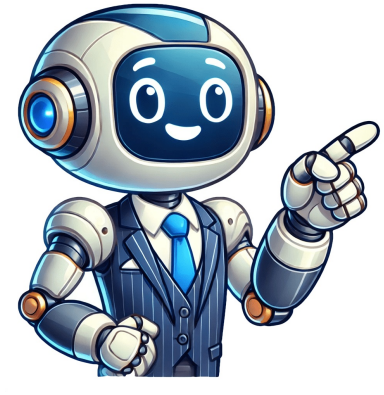Here you find all solutions to the most common issues. And of course, you can also submit a support request or ask for a new feature! You can cancel a Smallpdf Pro trial or existing subscription at any time via the "Plan" section on the Account page. When you cancel an existing subscription, you will still have access to all Pro features for the rest of the current billing period. This didn't solve your problem? Then get in touch with us and we'll do our best to help you. Write a Report Once you log in, you can update this information via the Account page. If you don't remember your password, you can request a password reset email via the login page. If you would like to update the login email to one already in use, please contact our support team. This didn't solve your problem? 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