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18 keyboard not working

Given article text here The Importance of Backlit Keyboards in Low-Light Environments Backlit keyboards offer more than just aesthetic appeal; they also provide a practical solution for navigating computers in low-light environments. By illuminating the keyboard, users can type without straining their eyes or increasing the monitor's brightness. However, issues with backlighting can arise, making it essential to diagnose and resolve problems promptly. To troubleshoot > Additional troubleshooters in Windows 11. 2. Go to Settings > System > Troubleshoot > Other trouble-shooters for the Keyboard troubleshooter. 3. Run the Hardware and Devices troubleshooter using a Command Prompt with administrative rights. - Type `msdt.exe-id DeviceDiagnostic` and press Enter. - In the Hardware and Devices window, click Advanced and check Apply repairs automatically. - Click Next to run the troubleshooter. If none of these steps resolve your issue, perform a clean boot on your computer: 1. Open Control Panel. 2. Take a look at recently installed apps, as one might be causing your problem. 3. If your keyboard lights up during this process, it indicates that the issue is likely related to a third-party app. If you're confident that your keyboard comes with a backlit feature but still encounter issues: 1. Check your warranty certificate. 2. Consider purchasing a new keyboard or exploring other options if you decide to replace yours. Causing lights to flash by tapping on any key or using your laptop's touch surface will result in a flashy display.